



## Village of Carmacks

P.O.Box 113  
Carmacks, YT Y0B 1C0

### **Community Notice: Launch of 311 Service Request System**

Beginning April 9th, 2024, residents of Carmacks will have access to a new and improved way to address municipal service needs. Introducing the "Carmacks 311" platform, available on the Village of Carmacks website or through the QR code provided below.

**How It Works:** Residents can easily submit municipal service requests through the "Carmacks 311" platform, selecting from a variety of categories to ensure efficient handling of their concerns.

#### **Service Request Categories Include:**

- Animal Control/Dead Carcass
- Ditch-Work/Stormwater
- Downed Tree/Tree Removal
- Greenspace/Park Maintenance
- Landfill Inquiry
- Flooding/Sewer Issues
- Road Maintenance/Conditions
- Snow Removal
- Vandalism/Facility Concerns

**Important Reminder:** For a service request to be addressed through the 311 Carmacks system, it must pertain specifically to Municipal Property or Services. Additionally, submitters are required to include their contact information to facilitate follow-up communication. We encourage all residents to utilize this convenient and efficient system to report any issues related to municipal services or property. Your participation will contribute to the betterment of our community.

Thank you for your cooperation,

Village of Carmacks

Municipal Services Team

A handwritten signature in black ink that reads "Matthew Cynki".

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